

## Green Branch Construction Evaluation

This voluntary survey is designed to improve our company's internal operations and performance - to build a great company, dedicated to service, quality and excellence in all things.

We appreciate your honesty. Any answers given below will have no effect on future work. Please check the number that indicates your experience with Green Branch Construction, Inc. Thank you for your participation.

### Ratings Legend

1. Unsatisfactory
2. Marginal
3. Acceptable
4. Above Average
5. Excellent

1. We believe communication is vital to building successful relationships. Great relationships are the building blocks of great business. How would you rate our communication of information, challenges and concerns during this project.

Communication:            \_\_1 \_\_2 \_\_3 \_\_4 \_\_5  
Documentation:            \_\_1 \_\_2 \_\_3 \_\_4 \_\_5

2. How would you rate our billing procedures?

Billing procedures:        \_\_1 \_\_2 \_\_3 \_\_4 \_\_5

3. To provide our clients with projects within budget and on schedule – please rate the following:

Communication of Schedule: \_\_1 \_\_2 \_\_3 \_\_4 \_\_5  
Reasonable Expectations:  \_\_1 \_\_2 \_\_3 \_\_4 \_\_5

4. How would you rate our overall performance as compared to other General Contractors? Would you go as far as to recommend us to a friend/client? \_\_\_Yes\\_\_\_No

Professionalism:        \_\_1 \_\_2 \_\_3 \_\_4 \_\_5  
Project Management:    \_\_1 \_\_2 \_\_3 \_\_4 \_\_5  
Project Supervision:    \_\_1 \_\_2 \_\_3 \_\_4 \_\_5  
Overall Satisfaction:    \_\_1 \_\_2 \_\_3 \_\_4 \_\_5

We thank you for the opportunity to continue working with you.

Comments/Improvements: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Please send form to [paul@greenbranconstruction.com](mailto:paul@greenbranconstruction.com). Thank you.